

Tradition. Mission. Compassion. Mercy.



October 30, 2010

theMERCY
COMMUNITY

Development Office

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SAINT MARY HOME
THE McAULEY

*A member of Catholic
Health East and co-sponsored
by the Sisters of Mercy
of the Americas -
Northeast Community*

Dear Friend:

During our recent celebration of Mercy Week – a series of special programs celebrating the heritage and global ministry of the Sisters of Mercy – The Most Reverend Henry J. Mansell, Archbishop of Hartford, reminded us: “God’s love is expressed to us by the Sisters we see exercising their ministry.” Archbishop Mansell suggested that this serve as an example to all of us, saying: “*Everyone* has the responsibility of Mercy.” For those of us who work, volunteer, or live at Saint Mary Home and The McAuley, we take this sentiment very much to heart.

In 2010, we have been busy with many projects that are visible to residents, clients, colleagues and visitors to the Mercy Community campus. We have replaced the roof on The McAuley’s A Building, and will follow suit with the B Building roof in 2011. At Saint Mary Home, we have upgraded our Frances Warde Towers Main Entrance and Lobby to make it more universally accessible, secure with updated monitoring technology, and welcoming as the “front door” of a Mercy ministry should be. We have remodeled space at Saint Mary Home to create a beautiful new rehabilitation therapy gym featured on WFSB’s “Better Connecticut” program in June, and in October, we opened an outpatient rehabilitation suite at The McAuley.

For every one of these projects that involves construction and tangible transformation, there are so many more ways that we are making subtler but nonetheless remarkable advances in our programs and plans of care. This coming year, we will place emphasis on achieving excellence in **palliative care**: a coordinated, compassionate approach to pain management intended to improve an individual’s quality of life and provide family and other loved ones with emotional and spiritual support. Also, we will be broadening the scope of our pastoral care outreach. The Mercy Community is distinct from other Continuing Care Retirement Communities and skilled nursing facilities because of the priority it places on tending to the whole person: body, mind and spirit. Through interfaith exploration and celebrations which reflect our commitment to spiritual

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development, residents and clients achieve a greater sense of balance and well-being. By cultivating activities that inspire the heart and spirit, we fulfill our responsibility of Mercy.

As is true for so many not-for-profit healthcare providers, our expenses far exceed the reimbursements we receive from Medicare, Medicaid and private insurance; we therefore depend upon the generosity of friends like you to help us continue to give the highest quality of care to society's most vulnerable and most often forgotten members. ***Will you join us this year with a gift to Mercy? We are grateful for a donation at the financial level within your means.***

On behalf of all of us at Mercy Community Health, I thank you for joining us in the responsibility of Mercy. Your gift is indeed a beautiful expression of God's love to the many women and men entrusted to our care.

With warm regards,

A handwritten signature in cursive script that reads "William J. Fiocchetta". The signature is written in black ink and is positioned above the printed name and title.

William J. Fiocchetta
President and CEO